



November 14, 2006

IFW

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

ATTN: Mr. John Doll

**Via Fax (2p.) & Airmail
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**Re: Missing content for the Notice of Informal or Non-Responsive Amendment
dated March 6, 2002**

U.S. Patent Application Serial No. 09/776,841

Filing Date: February 6, 2001; Applicant: Chen-Shun TSENG

Title: STRUCTURE OF A HOT PACKING BAG

Docket No.: FP7509 AL/1

To Whom It May Concern,

We refer to the above-mentioned patent application.

An online status check from USPTO web site revealed that a Notice of Informal or Non-Responsive Amendment was mailed on March 6, 2002; however, we have no records indicating the receipt of such document. We failed to retrieve this Notice online, as the Image File Wrapper only contained the cover page of the said document, where the content of the document is missing. We, then, tried to contact EBC, and were told to contact copy sales office. A request for a copy of the Notice of Informal or Non-Responsive Amendment was submitted subsequently, which led to the same problem - missing pages, where we were only in receipt of the cover page of the requested document. An enquiry phone call was made to the Document Services, we were told that the reason for sending us only the cover page of the requested document was because that's the only thing available there. Numerous phone calls, e-mails and facsimiles had been directed to Ms. Robin Evans, Supervisory Patent Examiner for Group Art Unit 3742, ever since, where we have received not even a single reply.

This application was abandoned due to applicant's failure to timely file a proper reply to the Office Letter of March 6, 2002 which has never arrived our office. As we would need the copy of the office action before we can file a petition to revive this application, we would be really grateful if you could look into this matter of concern, and revert to us as soon as possible.

If the missing pages of the Notice of Informal or Non-Responsive Amendment dated March 6, 2002 are found, please make it available online at Image File Wrapper and notify us of the availability of such document.

Thank you for your assistance.

Yours truly,



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